FOWLER'S SYNDROME UK

Website Terms and Conditions

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS WEBSITE

Definitions

- References to “FSUK”, “us”, “we” or “our” refers to Fowler’s Syndrome UK (registered charity number 1196903);
- References to “you”, “your”, or “user” refers to the person visiting/using our Website;
- References to "Terms" means these terms and conditions; and
- References to “Website” means www.fowlerssyndrome.co.uk and/or any other websites owned or operated by FSUK which are linked in these Terms.

Information About us and these Terms

- This Website is owned and operated by Fowler’s Syndrome UK (registered charity number 1196903) with our registered offices at 42 York Street, Twickenham, TW1 3BW, England.
- These Terms govern your use of our Website and your relationship with us so please read these Terms carefully. By using our Website, you confirm that you accept these Terms and that you agree to comply with them. References to these Terms include our Privacy Policy and Cookies Policy.
- If you do not agree to these Terms, you must not use our Website.
- These Terms will be reviewed annually by us to ensure that these continue to meet any legislative requirements and the needs of FSUK and its community, and were last updated on [16.09.24].
- We may update these Terms at any time by updating this page on our Website. By continuing to use our Website, you agree to be bound by any updates and amendments that we have made to these Terms.

Your use of our Website

- **Our Website is only for users in the UK**: Our Website is made available free of charge and is intended to be used by residents in the United Kingdom. If you choose to access this Website from locations outside the United Kingdom, you are responsible for compliance with local laws. However, accessing our Website from territories where its contents are illegal or unlawful is prohibited.
- **Your use of our Website**: Our Website is provided to you for your personal use subject to these Terms. By using the Website, you agree to be bound by these Terms.
- **Use by children**: If you are under 16, please check with your parent or guardian before using our Website.
- **Do not rely on information on our Website**: the information on our Website is provided “as is” and is for general information purposes only. Our Website is not intended to provide medical advice and should not be relied upon as a substitute for professional consultation with a qualified healthcare provider familiar with your individual medical needs.

- **[Availability of our Website**: We do not guarantee that our Website, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our Website for business and operational reasons without notice. We will attempt to restore the service as soon as we reasonably can and will not be responsible if for any reason the Website is unavailable at any time or for any period.]
- **[Functionality of our Website**: We cannot guarantee that the functions or materials accessible from or contained in our Website will be uninterrupted or error-free, that defects will be immediately corrected, or that our Website or the server that makes it available are free of viruses or faults. You are fully responsible for ensuring that your computer system meets all technical specifications necessary to use our Website. If you experience a fault whilst using our Website, we would be grateful if you could please report it to hello@fowlerssyndrome.co.uk. We will attempt to correct the fault as soon as we reasonably can.]

Copyrights or trademarks

- **Ownership**: We are the owner or the licensee of all intellectual property rights on our Website, and in the material published on it. The content of our Website is protected by copyright, trademarks, database rights and other intellectual property rights around the world. All such rights are reserved.
- **Use of our trade marks**: Our name and logos are some of our registered trademarks, which you may not use without our prior written consent (to be given at our sole discretion).
- **Third party content**: Content available on our Website may include material provided by or received from third parties. We do not permit the use of third party content on our Website if this infringes the trademark or copyrights of another party and will immediately remove any such third party content as soon as we become aware of this.

How you may use material on our Website

- **Personal use**: Our Website is intended to be used for personal use, meaning that you may retrieve and display the content of the Website on a computer screen, store such content in electronic form on disk (but not any server or other storage device connected to a network) or print one copy of such content for your own personal, non-commercial use, provided you keep intact all and any copyright and proprietary notices.
- **Commercial use**: If you are making use of our Website for commercial purposes, for example if you link to our Website, or reproduce, modify, copy or distribute any of the materials or content on the Website for these purposes, you must first obtain our prior written permission. Please send any written requests to use any content from the Website for commercial purposes by emailing us at hello@fowlerssyndrome.co.uk.
- **Linking to our site**: We permit you to use links and to our homepage [and material on our Website] provided that you does so in a way that is fair, legal, and does not damage or take advantage of our reputation. You must not establish a link on a website you do not own or in such a way that suggests any form of association, approval or endorsement by us where none exists. We reserve the right to withdraw linking permission without notice to you. If you wish to link to or make any use of content on our Website other than that set out in this paragraph, please contact us at hello@fowlerssyndrome.co.uk.
- **Actions you are permitted to do**: You may print off, and download extracts, of any page(s) from our Website for your personal use and, if applicable, you may draw the attention of others within your organisation to content posted on our Website.

- **Actions you are prohibited from doing**: You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences, or any graphics separately from any accompanying text.
- **Acknowledgment**: Our status (and that of any identified contributors) as the authors of material on our Website must always be acknowledged [(except where the content is user-generated)].
  ● **Commercial use**: You must not use any part of the materials on our Website for commercial purposes without first obtaining prior written consent from us or our licensors (such consent to be given at our or our licensors' sole discretion). Please send any written requests to use content from our Website for commercial purposes to hello@fowlerssyndrome.co.uk
- **Breach of these Terms**: If you print off, copy or download, share or repost any part of our Website in breach of these Terms, your right to use our Website will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.
- **Updates by us**: We aim to update our Website regularly and may change the content at any time. However, we are not under any obligation to update such material and there may be instances where the material on our Website is out of date occasionally.

Our use of third party websites and social media platforms

- As part of our Website, we may also provide links to officially monitored third party websites and/or social media platforms that also display our content. Your use of any third party websites and/or social media platforms is subject to any applicable terms of the third party website and/or social media platform provider from which you access our content.
- We do not assume any responsibility for the content of third party websites, social media platforms and/or any other third party resources linked on our Website, and these are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them. We have no control over the content of those websites or resources and we are not liable for any loss or damage that may arise from your use of them.
- We reserve all rights relating to our social media channels, including, without limitation:
  - adding, removing, or modifying any content;
  - blocking harassing and disruptive users; or
  - discontinuing any of our social media channels at any time.
- We do not warrant that the information on these third party websites and/or social media platforms is complete, reliable, or accurate. FSUK will not be liable if you rely on the information presented on these third party social media platforms for medical advice.
- Views expressed by other users on our Website or on any of our social media platforms do not represent our views or values. We are unable to control any opinions or statements expressed by others (for example, within comments on our posts) on our Website and social media platforms, or those that follow, like, repost, or otherwise share our content.
- We may also follow, like or repost another user's content however, this does not constitute our approval or endorsement of that user.
- Please refer to our Social Media and Community Standards Policy for further detail in relation to our use of social media platforms and expected behaviours.

User generated content

- Our website may include information and materials uploaded by other users of our Website, including to forums, social media pages, video sharing sites and/or bulletin boards. This information and these materials have not been verified or approved by us.
- By submitting content to any part of our Website (which for these purposes shall also include our social media accounts on social media platforms) where such content is viewable to the public, you agree that such submissions are non-confidential and non-proprietary for all purposes. By providing any such submission, any material will be deemed and shall remain our property.
- You represent and warrant that the owner of any such content has expressly granted us a royalty-free, perpetual, irrevocable, worldwide, non-exclusive license to use, reproduce, display, modify, publish, edit,and distribute any such content in any media or medium, form, or forum known now or later developed.
- You represent and warrant that you own and control all rights to such submissions and have the right to grant the license to us and our licensees, successors, and assigns, and that all contributions do, and will, comply with these terms & conditions.
- You fully understand that you are solely responsible for any contributions you submit and you, not FSUK, have full responsibility for such content, including its legality, reliability, accuracy, and appropriateness.

Our responsibility for loss or damage suffered by you

- Nothing in these Terms excludes or limits our liability where it would be unlawful to do so. This includes liability for death or personal injury arising from our (or our employees') negligence, or our fraud or fraudulent misrepresentation.
- Although we make reasonable efforts to update the information on our Website, we do not guarantee that the content on our Website is accurate, complete or up to date. To the maximum extent permitted by applicable law, we exclude all conditions, warranties, representations, or other terms which may apply, whether express or implied.
- To the maximum extent permitted by applicable law, we will not be liable to you for any direct, indirect or consequential loss or damage incurred by you in connection with our Website or use, results from the use of our Website, any websites linked to it and any materials posted on it, including, without limitation, any liability for loss of income or revenue; loss of business; loss of profits or contracts; loss of anticipated savings; loss of data; loss of goodwill; wasted management or office time; and for any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable.
- We only provide our Website for domestic and private use.
- **[We are not responsible for viruses and you must not introduce them**.
    - Although we use all reasonable efforts to exclude bugs, viruses or other technologically harmful material from our Website, we cannot guarantee such exclusion. We do not accept liability for any loss or damage caused by bugs, viruses or other technologically harmful material due to your use of our Website or to your downloading of any content on it. Please ensure you take all appropriate safeguards before using our Website or downloading any content from it.
    - You must not misuse our Website by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our Website, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990.

We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our Website will cease immediately.]

How we may use your personal information

For information on how we use and collect user personal information when visiting our Website, please see our Privacy Policy. We will only use your personal information as set out in our Privacy Policy.

General

- **Entire agreement**: These Terms constitute the entire agreement between you and us and supersede all other communications, whether electronic or written, between you and us.
- **Transfer of rights**: You may not transfer any of your rights under these Terms to any other person. We may transfer our rights under these Terms to another business where we reasonably believe your rights will not be affected.
- **Severance**: If any part of these Terms becomes unenforceable, the remainder of the Terms will still apply.
- **Waiver**: If you breach these Terms and we delay or do not enforce this, this is not a waiver of our rights and remedies and we are still entitled to use our rights and remedies at a later date.
- **Force majeure**: We will not be liable for any breach of these Terms, nor will we be responsible to you for any loss or damage which you may suffer, caused by circumstances beyond our reasonable control.
- **Governing law**: These Terms and your use of our Website are governed by the laws of England and Wales. We will try to solve any disputes promptly, however if you are not happy with the way we deal with any disputes, you agree that the courts of England and Wales will have exclusive jurisdiction.

Contact us

If you have any questions or queries relating to FSUK, these Terms and/or this Website, please contact us at hello@fowlerssyndrome.co.uk.

Policy Review and Amendments: This policy will be reviewed annually, by the end of the first quarter (Q1), to ensure that it continues to meet the needs of FSUK and its community.

FSUK
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Last reviewed on [02/03/26]
Reviewed and agreed by [IH, HE]